**Mr. PRATIK NARESH IDATE**

**Contact: 8149694600**

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#### [pratikidate99@gmail.com](mailto:pratikidate99@gmail.com)

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| Professional Summary |
| * 5 years and 8 Months of total IT experience in Application Maintenance, Implementation, Testing projects & Customer Interaction. * Capable of quickly acquiring new skills and learn about the systems that support the business. * Effective personal interactions combined with technical expertise. |

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| Employment History | | |
| Netscout:- | Mar 2017-AUG 2019 |  |

⮚ Net Business Solution:- Oct 2019-Jan 2020

⮚  Pegasus: - March 2020 – Nov 2022

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| Technical Skills | | |
| Programming Languages:- | SQL ,PL/SQL ,Linux, Unix | |
| * Database:- | ORACLE 10G,11G,db2 | |
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| **Core Banking System** |  |  |
| **Client: Reserve Bank of India (Mar2017-Aug2019)**  1) Reserve Bank of India | |  |
| Intellect CBS for Central Banks would help RBI to have a cross functional and seamless automation and integration of the banking operations in all regional offices of the Bank     * Daily facing banker issues of Transaction of NEFT, RTGS * Providing reports from backend. * Count match of sod and eod transaction. * Need to understand problem and providing answer to bankers. * Involvement to solve issues with L2 team * Check disk space and db space. | | |
| **Client: IDFC Bank of India (Oct2019-Jan2020)** | |  |
| 2)IDFC BANK     * Using TCS BANCS application for core banking solution. * Working on BMC remedy tool and daily resolving customer tickets with proper reason. * Daily fixing customer related problems:-account statement, address change, naming change etc. * Working on directories with Linux command. * Checking issues of Transaction of NEFT, RTGS and IMPS. * Responsible for providing reports to customer within timeline by manually or set job. * Working on net banking issues.     **Client: NSDL**  **(March 2020 – Nov 2022)**  3) NSDL  Working with NSDL and we are checking PAN card, AADHAR card related data.  Working on L2 issues, managing server’s involvement in DR activity.  Providing RCA and workaround to business team.  Working on server issues like Memory utilization, space, load average.  Involvement in deployment after deployment do basic sanity testing  Monitoring application and check output hourly basis, working on jobs, Monitoring alerts. | | |
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| **Roles and Responsibilities:**     * Involved in Functional/User Acceptance Testing, interacting with the end user to understand the functional and operational flow. * Involved in discussions with client for any new requirements and enhancement introduced. * Communicating with users over phone and E-mail, provide real-time solution and generate tickets. * Resolved Tickets and close with proper root cause. * Based on user requirements providing solution from backend and front end. * Coordinating with Middleware, Infra Team and Database team provide them solution. * We are daily maintaining reports, performing database activities with SQL queries. * Checking APPLICATION logs, find file related problems and syntax. * Use of notepad ++ and MS office to check files related problem. * Apache & Tomcat server stop and start services. * Involvement in Certificate, domain change activity, server clone. * Start, Stop & kill process as per Business requirement. * Manually start CRON job or shell in case in need. * Working on java Based application, XML, ASCII and WEBSERVICE.        |  |  |  | | --- | --- | --- | | **Education** |  |  |  |  | | --- | | M.S.C – Information Technology from Ruparel college (Mumbai university)–2016B.S.C from Mumbai University-2013 | | * H.S.C from Maharashtra State Board- 2010 | | * S.S.C from Maharashtra State Board- 2008 | | | |

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| **Personal Details** |  |  |

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| **Name** | Pratik Naresh Idate |
| **Date of Birth** | 22 Dec 1992 |
| **Gender** | Male |
| **Nationality** | Indian |
| **Languages** | English, Hindi , Marathi |
| **Permanent Address** | Nandini niwas near dnyandeep school khed dist ratnagiri maharashtra 415709 |
| **Email Id** | [PratikIdate99@gmail.com](mailto:pratikidate99@gmail.com) |
| **Mobile** | 8149694600 |

## Declaration:

I hereby declare that the above-mentioned information is correct up to my knowledge and I bear the responsibility for the correctness of the above-mentioned particulars

(Pratik Idate)